

The Gousto logo consists of the word "gousto" in a white, lowercase, sans-serif font, centered within a solid red square.

FLAVOURLUST

Terms & Conditions

Dated: 15th September 2021

1. Gousto reserves the right to vary these terms and conditions in accordance with Government guidelines on infectious diseases.
2. Gousto reserves the right to make alterations to the advertised arrangements or programme, or to refuse admission under reasonable circumstances.
3. Gousto reserves the right to cancel or abandon any performance or event and in the event of a cancellation tickets will be refunded.
4. No refunds will be offered to customers who are refused entry or ejected from the event on account of behaving in an abusive, threatening, drunken or other antisocial behaviour.
5. Gousto shall not be liable for any damage to or loss of the customer's property whilst at the event, unless such damage or loss has occurred as a result of the wilful misconduct of Gousto.
6. Refunds are available if requested in advance of the event, however booking fees are non-refundable and are retained by Eventbrite.
7. Refunds should be requested through Eventbrite or by email to flavourlust@gousto.co.uk
8. In the interest of safety of all attendees, temperature checks will be in place prior to admission into the event. Any attendee who displays a temperature over 38c will not be admitted into the event and will receive a full refund.
9. Ticket holders are responsible for informing Gousto of any specific dietary requirements or allergies by emailing flavourlust@gousto.co.uk at least 48hrs in advance of the event date.
10. Gousto's Flavourlust takes place in a hired venue, which while it has been deep cleaned is not an allergen free environment and therefore Gousto cannot be held responsible for cross contamination of trace allergens in food.
11. Alcohol is to be consumed by attendees aged 18 or over. The Challenge 25 Policy will apply to the serving of alcohol and any person who looks under the age of 25 will be asked to provide photo ID in the form of a Passport, Driving Licence or PASS approved card.
12. Gousto shall not be liable to the customer for:
 - I. Any expenses or losses incurred by the customer; or any delay or non-performance, if and to the extent that such expenses or losses, delay are caused by a Force Majeure Event
 - II. 'Force Majeure Event' shall mean any event or circumstance which is reasonably beyond Gousto's control, including without limitation, act of God, terrorist action, imminent threat of terrorist action, epidemic, wars, national emergencies, insurrections, riots, fire, flood, suspension of power leading to inoperability of the venue, loss of utilities, national mourning, strike, industrial action, lock out, breakdown, malfunction or damage of or to the venue, any plant, equipment or materials, explosion, civil commotion or disturbance, interruption in, delay or failure of necessary transportation or technical facilities, severe weather conditions or act of local or national government.
13. Nothing in these terms and conditions shall exclude either party's liability for death or personal injury caused by its negligence, fraud or fraudulent misrepresentation or any other liability that cannot be excluded by law.

14. These terms and conditions shall be governed by and construed in accordance with English law. Any dispute in relation to their subject matter shall be submitted to the courts of England and Wales.
15. Admission is at the customer's own risk, except in respect of death or personal injury resulting from negligence on the part of the organiser / venue.
16. Eventbrite terms and conditions apply and can be viewed here <https://www.eventbrite.co.uk//LegalTerms/>
17. Our terms and conditions may change. We will assume you agree to the revised Terms and Conditions if you use this page after the effective date shown at the top of the Terms and Conditions.
18. Gousto may assign, transfer or deal in any other way with its rights and obligations under these terms and conditions to any party at any time without notice to you. You may not assign such rights and obligations.
19. If any part of these terms and conditions is unenforceable, invalid or illegal, the enforceability, validity or legality of any other part of the terms and conditions will not be affected or impaired in any way.